

# Fuzzy's PC Repairs

## Service & Shipping Agreement

Client Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

Customer ID (To be filled by Fuzzy's PC Repairs): \_\_\_\_\_

Item Description: \_\_\_\_\_

Device Type: \_\_\_\_\_

Make/Model: \_\_\_\_\_

Serial Number (if applicable): \_\_\_\_\_

Service Performed:

- Diagnostics/Repair
- Cleaning/Maintenance
- Software Repair/Installation
- Custom Build (See Notes)
- Quote
- Other: \_\_\_\_\_

Do the below terms apply to the customer?

- Yes
- No (Only for Quotes)

### Shipping & Liability Terms

1. Fuzzy's PC Repairs **INSPECTS** all devices prior to packaging to ensure they are in good working condition following repair, unless otherwise stated in a provided service report.

2. All devices are packaged securely using appropriate materials to prevent damage in transit.
3. All shipments are sent via **USPS**, with tracking and (if applicable) insurance coverage provided by the above named client.
4. Fuzzy's PC Repairs is not liable for any damage, delay, or loss after USPS accepts the package, unless the package was proven to have been improperly packaged or mislabeled by Fuzzy's PC repairs, when the following conditions are met:
  - a. The parcel is Properly Packaged,
  - b. Correctly labeled, and
  - c. Accepted by USPS.
5. If damage occurs in transit, the above named client is responsible for filing a claim with USPS using the provided tracking and insurance documentation.
6. If the client declines shipping insurance, they acknowledge and accept **FULL RESPONSIBILITY** for **ANY** loss or damage during transit.

By signing below, the above named client acknowledges that they have read, understood, and agree to the above terms and conditions.

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Technician Signature (Fuzzy's PC Repairs): \_\_\_\_\_

Date: \_\_\_\_\_