

Fuzzy's PC Repairs

Service & Shipping Agreement

Client Name: _____

Email Address: _____

Phone Number: _____

Shipping Address: _____

Customer ID (To be filled by Fuzzy's PC Repairs): _____

Item Description: _____

Device Type: _____

Make/Model: _____

Serial Number (if applicable): _____

Service Performed:

- ☐ Diagnostics/Repair
- ☐ Cleaning/Maintenance
- ☐ Software Repair/Installation
- ☐ Custom Build (See Notes)
- ☐ Quote
- ☐ Other: _____

Do the below terms apply to the customer?

- ☐ Yes
- ☐ No (Only for Quotes)

Shipping & Liability Terms

1. Fuzzy's PC Repairs **INSPECTS** all devices prior to packaging to ensure they are in good working condition following repair, unless otherwise stated in a provided service report.

2. All devices are packaged securely using appropriate materials to prevent damage in transit.
3. All shipments are sent via **USPS**, with tracking and (if applicable) insurance coverage provided by the above named client.
4. Fuzzy's PC Repairs is not liable for any damage, delay, or loss after USPS accepts the package, unless the package was proven to have been improperly packaged or mislabeled by Fuzzy's PC repairs, when the following conditions are met:
 - a. The parcel is Properly Packaged,
 - b. Correctly labeled, and
 - c. Accepted by USPS.
5. If damage occurs in transit, the above named client is responsible for filing a claim with USPS using the provided tracking and insurance documentation.
6. If the client declines shipping insurance, they acknowledge and accept **FULL RESPONSIBILITY** for **ANY** loss or damage during transit.

By signing below, the above named client acknowledges that they have read, understood, and agree to the above terms and conditions.

Client Signature: _____

Date: _____

Technician Signature (Fuzzy's PC Repairs): _____

Date: _____